

*General Motors Acceptance Corporation*

1620 E. Roseville Parkway, #200  
Roseville, CA 95661

LUDLOW A. RAMSAY  
Area Manager

(916) 787-2817

March 8, 2006

Mr. Donald R. Signer  
President  
Signer Buick-Cadillac  
39639 Balentine Drive  
Newark, CA 94560

Dear Don:

Thank you for your correspondence of March 7, 2006. I appreciate you taking time out of your schedule to voice your concerns regarding our administration of your account. In today's competitive business environment, I believe most dealers would have simply moved their wholesale flooring and not bothered to give us an opportunity to investigate and correct the problem. Thank you, and I really mean it!

In reading your correspondence, it was readily apparent that we simply "dropped the ball" in a few areas. I agree with you that our 25-year relationship should have been given greater consideration. I assure you that I have addressed the mistakes we made and I don't expect them to happen again.

There were some specific concerns in your correspondence, which I would like to address. Our recent request for financial statement information was never intended to insult you, but was a routine part of our on-going financial review process. However, the amount of information we requested was excessive under the circumstances. Needless to say, please do not send the requested financial information, since I know we have already taken enough of your time. Additionally, we have corrected our internal coding to allow you to purchase vehicles from Enterprise Rent-A-Car and regret any inconvenience the purchase restriction may have caused you. Enterprise Rent-a-Car is completely aware that there are no restrictions on your account. We have sent them a letter (copy attached) outlining our error and confirming your good standing with us.

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While I am extremely disappointed in our actions, I can assure you that those actions had no malicious intent. GMAC's handling of your account is not connected to issues related to Dealer Network Planning. In fact, the only information that we have concerning your dispute with Dealer Network Planning is what you have shared with us. I am not aware of any contact with Dealer Network Planning concerning your account.

Don, you have been a valued customer for 25 years and I truly wish I could change the recent events. I know there are other lenders competing for your business and our actions have caused you to reconsider our relationship. However, our actions were not dishonest or intended to be malicious, just poor judgment, and I apologize.

Sincerely,



Ludlow A. Ramsay

cc: Keith E. Constantine, Regional Vice President

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CURTIS JORDAN  
Director-Commercial Lending

(916) 787-2707

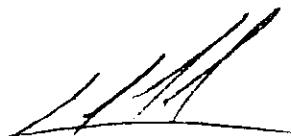
March 8, 2006

Mr. Jarred K. Wells  
Enterprise Rent-A-Car  
3635 Pearl Ave.  
San Jose, CA 95136

Mr. Wells,

This letter is to serve as notification that Signer Buick-Cadillac, located in Newark, CA, has been removed from the auction call status. Unfortunately, placing the dealership in that status was an error on our part; however, our computer systems have been updated to reflect the correct information. Signer Buick-Cadillac has been and continues to be in good standing with GMAC.

We trust the above information will be handled in the strictest confidence.



Curtis Jordan,  
Director – Commercial Lending  
Sacramento Business Center